

# Map of Important Elements of your Sage Software Renewal Notice

This does not contain your actual account information, and is an example only.



## Renewal Notice

Ensure that your Sage MAS 90 or Sage MAS 200 ERP system runs smoothly and is consistently on the cutting-edge with the latest technology that can make your business thrive, renew your ClientCare Plan today!

Be sure to verify your Company Name, Primary Sage Contact within your company, and your Mailing Address.

To:  
YOUR COMPANY NAME  
PRIMARY CONTACT'S NAME  
Mailing Address Information

ACCOUNT # xxxxxxxxxxxx

This is your SAGE Account #

Your Business Partner is:

ESC Software, Inc. - Phoenix  
480.784.1622

This is the Sage Software Partner that you are aligned with.

BASIC SERVICE	
Payment if Received By MM/DD/YEAR	
MAS90/200 BASC	\$0,000.00
General Ledger	
Accounts Payable	
Accounts Receivable	
Bank Reconciliation	
Custom Office	
User License	
Tax:	\$000.00
<b>TOTAL DUE (in USD)</b>	<b>\$0,000.00</b>

This area shows the type of plan you have, and your annual renewal/expiration date.

Renewal Cost. A Basic Plan is a "Subscription Plan"  
If you have a *Silver Phone Support* plan in addition to the BASIC plan, your total includes a \$1,500 charge for the Silver Plan.  
If you have a *Gold Phone Support* plan in addition to the BASIC plan, your total includes a \$2,400 charge for the Gold Plan.

Verify your module list to ensure that you are using all of the modules you are being charged for. If you are no longer using a module, call ESC Software to see if you can uninstall the module. We'll also assist you in sending the proper documentation to Sage Software to reduce your Subscription Plan costs for the uninstalled module.

Payment if Received After MM/DD/YEAR	
Plan Fee	\$0,000.00
Reinstatement Fee	\$000.00
Tax	\$000.00
<b>TOTAL DUE (in USD)</b>	<b>\$0,000.00</b>

Five easy ways to renew to ensure continued service:

1. Call: 888.924.8989 Toll Free
2. Fax: 888.313.8221
3. Visit: [www.sagesoftware.com/clientcare](http://www.sagesoftware.com/clientcare)
4. Mail: Sage Software, Inc.  
Attn: Customer Care Department  
P.O. Box 849887  
Dallas, TX 75284-9887
5. Contact: Your Business Partner

Here's how:

ESC Software  
Customer Account Support: Cindy Sennette  
Toll Free: 1.866.248.3241, ext 236  
Email: [cindy.sennette@escsoftware.com](mailto:cindy.sennette@escsoftware.com)

If your payment is received/processed AFTER your expiration date, Sage will apply a "Reinstatement Fee" which is 25% of your Plan Fee.

If paying by mail, send the bottom portion with your payment. Please mail 2-weeks in advance to avoid additional fees. If you have already renewed your plan, please disregard this notice. Prices are subject to change. The sales tax amount is estimated based on rates and regulations current at the time this notice was created and is subject to change between now and the date of sale. All sales are final.

----- DETACH ALONG PERFORATION -----