



Reseller of Record Change Request

In order to change the reseller assigned to your account, a Reseller of Record document must be executed and processed with Sage Software.

Sage Software maintains an on-line database of all BusinessWorks, MAS90, MAS200 and MAS500 clients and the current reseller that is providing services to the clients. Various items of client information are also stored such as Modules Owned, Versions Shipped, Number of User Licenses, Maintenance and Support Plans, etc. A client can choose to be aligned with their reseller of choice and it is important that the reseller providing services has access to the information. This will also allow us to discuss support issues on your behalf with Sage Software.

If we have appropriately earned your business, we would request that the attached Reseller of Record change form be completed and sent back to us for processing along with a piece of your company letterhead. We will keep a copy on file in our office and forward a copy to Sage Software for processing on their end.

Please feel free to contact us if you have any questions or require further information.

We look forward to working with you soon!

Steps to Complete Processing:

1. Print and complete the attached change form.
2. Fax the completed form with a piece of your company letterhead to ESC Software at: 480.784.1623, Attn: LeaAnne Koppen

(This form must be submitted on the customer's company letterhead)



Reseller of Record Change Request Form

Date: _____

To Whom It May Concern:

This letter is to formally request your records be changed to reflect that the below named company become our reseller of record.

New Reseller's Information:

Company: ESC Software

Address: 1620 W Fountainhead Parkway, Ste 507, Tempe, AZ 85282-1843

Phone: 480-784-1622

E-mail: LeaAnne.Koppen@escsoftware.com

Select from the following choices, the reason for your request:

Location/Distance Pricing Responsiveness Other: _____

I have verified my company's information listed below:

Company: _____

Account: _____

Address: _____

Product Currently Used: Sage MAS 90 ERP Sage MAS 200 ERP Sage MAS 500 ERP
 Sage BusinessWorks Accounting Sage PFW ERP

Phone: _____ E-mail: _____

Primary Contact Name: _____

I understand that my current reseller of record will be notified of the request, and that my new reseller of record will now be responsible for servicing my account.

Authorized Signature (Must be an officer of the company)

Please Print Name

Title

<p>Did You Remember?</p> <ul style="list-style-type: none">✓ Attach your company letterhead✓ Include your customer account number

Fax: 949- 753-0374 or
Mail: Sage Software
56 Technology Drive
Irvine, CA 92618
Attn: Sales Administration

The change will be processed in approximately 14 business days.